

What's Where for Families Making Connections

**(Serving Floyd, Mitchell and Chickasaw Counties)
Generous support for this Directory has been provided by:**



Families Making Connections



FMC Empowerment
Floyd-Mitchell-Chickasaw Counties



Prevent Child Abuse Iowa

FORWARD

Parenting is a journey that leads us down many paths. Some of those paths are joyous, fun, and bring our families closer together, and other paths are challenging, confusing, and sometimes heart-breaking. This resource directory has been printed to help families along the journey, no matter which path you are currently on. Mary O'Dell, Lutheran Services in Iowa's Early Childhood Service Manager, has said, "When you strengthen a parent's ability to care for their child, you strengthen the child indirectly."

This Directory is filled with resources available to families who live in the Floyd, Mitchell and Chickasaw County area, and is available to all families regardless of race, income, educational or socioeconomic level. All the resources listed are free or low cost, and are offered at numerous locations.

We hope this information will be helpful to you as we all travel together on this incredible journey of parenting!

To learn more about the supporters of this Directory contact:

- Jan Streich, Project Coordinator at 641-229-5713 Ext. 145
Families Making Connection's Community Partnership
- Families Together at 641-228-8030
Lutheran Services in Iowa
- Laurie Kristiansen, FMC Empowerment at 641-435-4435
- The Child Abuse Prevention Councils at 641-228-8030
- Department of Human Services at 641-228-5713

If you are not involved in one of the above we invite and encourage you to become involved. When it comes to making a difference in the lives of our children, Peter Benson (President of Search Institute in St. Paul, Minnesota), once said, "If you're breathing, you're part of the team." Call now!

Never doubt that a small group of thoughtful dedicated citizens can
change the world.

Indeed, it's the only thing that ever has." -- Margaret Mead

Special thanks to Lutheran Services in Iowa's Families Together Program for their collaborative effort in creating this directory. Special thanks to Sara Bartz, Family Support Worker with Lutheran Services in Iowa, for compiling the information contained in this directory. Since this is the first directory, it required an enormous amount of time and energy, not to mention dedication to the families of this area.

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1. Children and Families

CHILD CARE RESOURCE AND REFERRAL

Child Care Resource and Referral (CCR&R) is a community-based organization that provides resources, advocacy, and education to the community to provide accessible and affordable child care services. Services are available to parents, child care providers, employers, and the community.

PHONE: 800-475-0804
ADDRESS: Main office: 3675 University Ave., Waterloo
910 E. Main St., New Hampton

CHILD SUPPORT RECOVER UNIT

Child Support Recovery Unit provides information about state assistance while enforcing child support payments. Be prepared to wait on hold for 5-6 minutes as a high volume of calls are received each day.

PHONE: 888-229-9223
ADDRESS: 22 N Georgia, Mason City
WHEN: 9:00am to 5:00 pm Monday- Friday

EARLY ACCESS (0-36 MONTHS)

Early Access is a partnership for families and young children to provide a working relationship between staff and parents to help identify, coordinate, and recognize necessary services for children to grow and develop.

PHONE: 641-228-2536 ext 236
800-645-3019 ext 236
ADDRESS: 404 N Jackson, Charles City

FADSS (FAMILY DEVELOPMENT AND SELF-SUFFICIENCY PROGRAM)

FADSS is a voluntary support program for families in Promise Jobs or on FIP. Some of programs provided include home visits, family goal planning, family advocacy, and special needs.

PHONE: 800-873-1899

FAMILIES TOGETHER

Families Together is a program dedicated to strengthening and preserving the family. Serving Floyd, Mitchell, and Chickasaw counties, Families Together can help with skill development to help cope with family demands, referrals to community resources, creative ways to interact with your child, guidance and support, and other services that can be of use to area families.

PHONE: 641-228-8030
ADDRESS: 705 3rd Ave. PO Box 661, Charles City

FRANCIS LAUER YOUTH SERVICES

Francis Lauer Youth Services located in Cerro Gordo County provides short-term shelter services for infants, children, and teenagers that are facing difficult situations in their lives. There is also a long-term residential shelter on an as needed basis. Some examples of situations include abuse, lack of critical care, runaways, and other circumstances.

PHONE: 641-423-7362
ADDRESS: 50 N Eisenhower, Mason City

OUR KIDS COUNT

Our Kids Count is a parent education group offered in the community for parents of children ages 0-5. The group is help in the second and fourth Tuesday of the month. A meal and childcare is provided each meeting. Call to reserve your spot.

PHONE: 228-4234 or 228-6803
WHERE: Trinity Methodist Church
ADDRESS: 601 Milwaukee St., Charles City

SAFE HAVEN FOR NEWBORNS

The Safe Have Act allows parents or someone else who has the parent's permission to leave a newborn up to the age of 14 days at a hospital or healthcare facility, which includes residential care setting, nursing facilities, and places for persons with mental illness or mental retardation, without any fear of prosecution.

PHONE: 800-369-2229

YMCA OF CHARLES CITY

The YMCA of Charles City offers a variety of programs to all ages, including Health and Fitness, Aquatics, Camping, Childcare, Community Development, Sports. There is also Indoor/Outdoor Pool, Gym, Fitness Center, Free Weight Room, Aerobics/Dance Studio, Handball/Racquetball, Indoor Running Track, Outdoor Field, Roller Rink, Sauna/Steam Room, Teen/Youth Center, General Purpose Room, Child Care/Preschool Room, and Drop-in Babysitting room.

PHONE: 641-228-2254
ADDRESS: 800 Hulin St, Charles City
WHEN: Monday- Thursday: 5:15 am - 10:00 pm
Friday: 5:15 am - 9:00 pm
Saturday: 7:00 am - 5:00 pm
Sunday: 1:00 pm - 5:00 pm

2. Individuals with Special Needs

THE NATIONAL ALLIANCE FOR THE MENTALLY ILL

The National Alliance is dedicated to the eradication of mental illness and the improvement of the lives of those with a mental illness. Services include support, advocacy, education, and research.

PHONE: 800-300-6710
WEBSITE: www.nami.org

AMERICANS WITH DISABILITIES ACT

The Americans with Disabilities Act prohibits private employers, state and local governments, employment agencies, and labor unions from discriminating against qualified individuals with disabilities in job application procedures, hiring, firing, advancement, compensation, job training, and other terms, conditions, and privileges of employment. Call the information line for additional questions or concerns.

PHONE: 800-949-4232
WEBSITE: www.ada.gov

CHILDREN AND ADULTS WITH ATTENTION DEFICIT/HYPERACTIVITY DISORDER OF IOWA

CHADD is a national organization that offers support, education, and advocacy to individuals with attention deficit/hyperactivity disorder and their parents.

PHONE: 319-489-2361
WEBSITE: www.chadd.org

CHILDREN AT HOME PROGRAM

Children-at-Home is a program that assists families in securing the services and supports necessary to help the child remain in the home. Services and supports that the program can cover include adapted clothing and equipment, counseling, home modification, parent education, recreation, respite and child care, special foods, transportation, and emergency services. Eligible individuals must have a child younger than 22 years living in the home who has a disability and an income of less than \$60,000 a year.

CONTACT: Jan Streich
PHONE: 641-228-5713 ext #145
ADDRESS: 1206 S Main St., Charles City

COMMUNITY CARE

Community Care provides high quality services to persons with disabilities, to support choice, growth, communication, and community participation. Services include residential treatment, supported community living, and home health care for individuals with mental retardation and illness.

PHONE: 641-394-2391
ADDRESS: 2275 McCloud Ave., New Hampton
WEBSITE: www.communitycareonline.com

COMPREHENSIVE SYSTEMS

Comprehensive Systems is an accredited, community-based, private, non-profit Iowa corporation providing residential and employment services to individuals with special needs. Services include residential, vocational, and volunteer experiences.

PHONE: 641-228-4842
ADDRESS: 1700 Clark St., Charles City

DISABILITY RIGHTS EDUCATION AND DEFENSE FUND

Disability Rights Education and Defense Fund, Inc. (DREDF) is a national law and policy center dedicated to protecting and advancing the civil rights of people with disabilities through legislation, litigation, advocacy, technical assistance, and education and training of attorneys, advocates, persons with disabilities, and parents of children with disabilities.

PHONE: 800-466-4232
WEBSITE: www.dredf.org

EQUAL EMPLOYMENT OPPORTUNITY CENTER

The Equal Employment Opportunity Center (EEOC) provides legislation and advocacy to those experiencing discrimination in the workplace due to race, national origin, color, religion, ethnicity, or disability.

PHONE: 800-669-4000
WEBSITE: www.eeoc.gov

EXCEPTIONAL PERSONS INC.

EPI is a non-profit agency that focuses services for two identified service groups- individuals with disabilities and families with child care needs. Services include family and children's support services, community, residential, day services and employment services for adults with disabilities, affordable residential rental opportunities for eligible tenants, and transportation services.

PHONE: 319-232-6671
ADDRESS: 760 Ansborough Ave. PO Box 4090, Waterloo

JOB ACCOMMODATION NETWORK

The Job Accommodation Network's (JAN) mission is to facilitate the employment and retention of workers with disabilities by providing employers, employment providers, people with disabilities, their family members, and other interested parties with information on job accommodations, self-employment and small business opportunities and related subjects.

PHONE: 800-526-7234
WEBSITE: www.jan.wvu.edu

LEARNING DISABILITY ASSOCIATION

The Learning Disability Association is a non-profit organization advocating for individuals with learning disabilities. The group is composed of educators, parents, family members, and individuals with learning disabilities. Support for parents, legislation, referrals and information, and adult issues are some of the services provided.

PHONE: 888-300-6710
WEBSITE: www.ldanatl.org

NATIONAL MENTAL HEALTH ASSOCIATION

The National Mental Health Association (NMHA) is the country's oldest and largest nonprofit organization addressing all aspects of mental health and mental illness. NMHA's programs help to fulfill its mission of "promoting mental health, preventing mental disorders and achieving victory over mental illness through advocacy, education, research and services."

PHONE: 800-969-6642
WEBSITE: www.nmha.org

OPPORTUNITY VILLAGE

This organization serves people with mental retardation and other disabilities. Some of the services that are provided include residential services and vocational services.

PHONE: 641-355-1248
ADDRESS: 203 2nd St NW, Mason City

3. Healthcare

AMERICAN CANCER SOCIETY

The American Cancer Society (ACS) is committed to fighting cancer through balanced programs of research, education, patient service, advocacy, and rehabilitation. The ACS provides information and advocacy along with community programs of prevention and cancer control.

PHONE: 800-227-2345
WEBSITE: www.cancer.org

AMERICAN DIABETES ASSOCIATION

The mission of the association is to prevent and cure diabetes and to improve the lives of all people affected by diabetes. To fulfill this mission, the American Diabetes Association funds research, publishes scientific findings, provides information and other services to people with diabetes, their families, health professionals and the public.

PHONE: 800-324-2383
WEBSITE: www.diabetes.org

CANCER CARE OF IOWA CITY

Outpatient chemotherapy, hematology, and educational services are provided in Cancer Care of Iowa City.

PHONE: 319-356-4262
ADDRESS: 613 E. Bloomington St. Mercy Medical Plaza II, Iowa City

CHICKASAW COUNTY PUBLIC HEALTH NURSE

Chickasaw County Public Health Nurse provides a variety of nursing services to citizens living in Chickasaw County. Chickasaw Public Health believes that each client, family, and the community have the right to high-quality, safe, and efficient home health care provided by competent nursing professionals within the constraints of available resources.

PHONE: 641-394-4053
ADDRESS: 260 E Prospect St., New Hampton

EASTER SEAL SOCIETY

Easter Seals' mission is to create solutions that change the lives of children and adults with disabilities or other special needs and their families through case management, respite, child development, job skills, and supported community living. There is also Camp Sunnyside that is open for recreation to all members.

PHONE: 515-289-1933
ADDRESS: 401 NE 66th Ave, Des Moines
WEBSITE: www.ia.easterseal.com

FLOYD COUNTY ADULT DAY CENTER

The day center provides services for adults that need extra assistance during the day when a family member or caretaker is not available.

PHONE: 641-257-4004
ADDRESS: 1206 S Main St, Charles City

FLOYD COUNTY HOSPITAL

Hospital services include: medical/surgical, intensive/coronary care, obstetrics, swing-bed and convenience care. Outpatient services include outpatient observation, surgery, and administration of chemotherapy, IV blood products and IV antibiotics. Community nursing services; enterostomal therapy nursing services; physical, speech and occupational services; as well as cardiac rehabilitation are available. The hospital also provides the following outpatient specialty clinics: audiology, cardiology, cataract and eye surgery, dermatology, ear, nose & throat, endocrinology, nephrology, neurology, oncology, orthopedic, podiatry, psychology counseling, speech, urology and well-elderly/senior health clinics.

PHONE: 641-228-6830
ADDRESS: 800 11th St., Charles City

HAWK-I CHILD HEALTH PROGRAM

Hawk-I (Healthy And Well Kids in Iowa) is a health insurance program for children of limited income families. Children under the age of 19 can qualify for low or no cost health insurance. Call or go online for an application and list of income guidelines.

PHONE: 800-257-8563
WEBSITE: www.hawk-i.org

HOME HEALTH CARE

Home health care services are dedicated to enabling people to be self-supporting and self-sufficient, the stabilization of families, preventing inappropriate institutionalization and protecting vulnerable children and adults. Home health care provides a range of services including things such as assistance with daily needs, household duties, meals, money management, and skilled nursing.

WHERE: Floyd County
PHONE: 641-257-6363
ADDRESS: 1206 S Main St., Charles City
WHEN: Monday -Friday 8:00am- 4:30pm and evenings and weekends as needed

WHERE: Mitchell County
PHONE: 641-832-3500 or 800-832-3502
ADDRESS: 102 Plaza Lane Osage
WHEN: Monday –Friday 7:30am- 4:00pm

WHERE: Chickasaw County
PHONE: 641-394-4053 or 800-579-5815
ADDRESS: 260 E Prospect St., New Hampton
WHEN: 7 days a week with an appointment

HEMOCARE MEDICAL SUPPLY

Homecare Medical Supply sells a variety of medical supplies.

PHONE: 641-228-7537
ADDRESS: 300 Gilbert St., Charles City

HOME HEALTH AGENCY

Home Health Agency enables aging or chronically ill persons to continue to live at home, provides needed services for persons returning home from a hospital or nursing home, provides service to ill, mentally ill or physically disabled children or adults to relieve other family members, provides supervision and physical care of children or emotional support for parents, services include teaching parenting skills, gives personal care such as a bath and shampoo, tends the sick, plan nutritious meals, and self-directed Therapy normally done by family members, comforts the disturbed child, Encourages the depressed parent, understands the fears and the frustration of the elderly, and cares for the children, shops and prepares meals for the family, does meals for the family, does the laundry

PHONE: 641-394-2049
ADDRESS: 260 E Prospect St., New Hampton

HOSPICE OF NORTH IOWA

Hospice is a program of support and care designed to meet the special physical, social, and spiritual needs of terminally ill patients and their families. The focus of care is helping the patient live as fully and comfortably as possible. Hospice focuses on care that provides relief from distressing symptoms, not cure of the disease. The goal is to make the patient as free of pain and as comfortable as possible so that the patient and family can make the most of the time that remains.

PHONE: 800-886-8001 or 641-228-1303
ADDRESS: 1003 Gilbert St., Charles City

IMMUNIZATION CLINIC

Immunizations are medicines children get when they are very young. They protect children from getting many serious diseases and are administered by shots. The clinics provide necessary immunizations at a low cost. Please bring previous immunization record to clinics.

WHERE: Floyd County
PHONE: 641-257-6848
ADDRESS: 800 11th St., Charles City
WHEN: Call for clinic times

WHERE: Mitchell County
PHONE: 800-831-6293
WHEN: Call for clinic times

WHERE: Chickasaw County
PHONE: 641-394-4053 or 800-579-5815
ADDRESS: 260 E Prospect St., New Hampton
WHEN: 1st Thursday of every month 8:30 to 11:00am & 3rd Thursday of every month 12:00 to 4:00pm
Clinic dates may change depending if holiday falls on that Thursday of clinic scheduled

KIDNEY FOUNDATION

The National Kidney Foundation, Inc., a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

PHONE: 319-369-4474 or 800-369-3619
ADDRESS: 701 10th St. SE, Cedar Rapids
WEBSITE: www.kidneyia.org

MEDICAID/TITLE XIX

Medicaid is a program that pays for covered medical and health care costs of people who qualify. The Medicaid program is funded by federal and state governments and is managed by the Iowa Department of Human Services. A wide range of medical and health care services are available through the Medicaid program. These services are covered only if they are medically necessary.

PHONE: 641-228-5713
ADDRESS: 1206 S Main St., Charles City

MITCHELL COUNTY REGIONAL HEALTH CENTER

Mitchell County Regional Health Center is comprised of the hospital and clinic in Osage, and clinics in Riceville, St. Ansgar, and Stacyville. Our Physicians Hospital Organization is dedicated to providing the highest level of quality health care to residents of Mitchell County.

PHONE: 641-732-6000
ADDRESS: 616 N 8th St., Osage

OSAGE CLINIC

Located next to the Mitchell County Regional Health Center.

PHONE: 866-627-4280 or Local 641-732-6100
ADDRESS: 620 N 8th St., Osage
WHEN: Monday –Friday 8:00am -5:00pm & Saturday 8:00am-12:00pm
Tuesday Appointments over the noon hour and from 5:00 to 6:00 p.m.

POISON CONTROL CENTER

Services include 24-hour telephone guidance for poison emergencies, poison prevention education, hazard detection and elimination, and health care cost containment. Call immediately for assistance. If victim is not breathing or is unconscious, call 911 immediately.

PHONE: 800-222-1222
WHEN: 24 hours a day 7 days a week

PUBLIC / COMMUNITY HEALTH NURSING

Public Health Nursing provides in-home services to those in need of assistance. Services include meal preparation, cleaning, and other basic care assistance.

PHONE: 641-257-6848
ADDRESS: 800 11th St., Charles City

RICEVILLE CLINIC

The Riceville Clinic is located at the Senior Living Complex.

PHONE: 641-985-2122 or 866-627-4280
ADDRESS: 109 Westward Dr., Riceville
WHEN: Monday, Tuesday, Friday 8:30am-12:00pm
Wednesday 8:30am- 4:30pm

ST. ANSGAR CLINIC

Off street parking and the main entrance are located behind the St. Ansgar Health Center.

PHONE: 641-736-4401 or 866-627-4281
ADDRESS: 140 West 4th St. Suite 1, St. Ansgar
WHEN: Monday –Friday 8:00am -5:00pm & Saturday 8:00am-12:00pm

STACYVILLE CLINIC

Appointments are recommended.

PHONE: 641-737-2406 or 866-627-4281
ADDRESS: 411 S Broad St., Stacyville
WHEN: Monday 8:00am-12:00pm and Wednesday 9:00am-12:00pm

WIC FAMILY PLANNING SERVICE

The WIC Program (Women, Infants, and Children) strives to improve nutritional status of low-income pregnant women and children less than five years old. The program provides nutritional education and vouchers for milk, cheese, peanut butter, eggs, cereal, beans, juice, and infant formula. The program also assists mothers who are breast-feeding by providing manual breast pumps and loaning electric breast pumps. Clinics are available in other towns during the month.

PHONE: 800-657-5856 or 641-423-5406
ADDRESS: 300 15th St. NE, Mason City
WEBSITE: www.nicao-online.org/wic.htm

4. Abuse/Neglect

CHILD ABUSE/ NEGLECT REPORT

If you suspect a child under the age of 18 is being abused or neglected call. Please be ready to provide identifying information and the whereabouts of the child. You may remain anonymous.

PHONE: 800-362-2178 or 641-228-5713
WHERE: Department of Human Services
ADDRESS: 1206 S Main St., Charles City

CRISIS INTERVENTION SERVICES

The mission of Crisis Intervention Services is to provide victims of domestic abuse and sexual assault in North Central Iowa with confidential 24-hour services including shelter, safety, support, and education with the assistance of professional staff and trained volunteers. Their services include legal and medical advocacy, shelter, support groups, a 24-hour crisis hotline, counseling, and community education.

PHONE: 800-479-9071
ADDRESS: PO Box 656, Mason City
WEBSITE: www.cisnci.org/

DOMESTIC VIOLENCE HOTLINE

The National Domestic Violence Hotline believes that every caller deserves to be treated with dignity and respect and that every family deserves to live in a world free from violence. They believe that safe homes and safe families are the foundation of a safe society.

PHONE: 800-799 SAFE (7233)
WEBSITE: www.ndvh.org

IOWA COALITION AGAINST DOMESTIC VIOLENCE

The Iowa Coalition Against Domestic Violence is comprised of people dealing with the concerns of battered women and their families. We represent both rural and urban areas. Our programs support and involve battered women of all racial, social, religious, and economic groups, ages and lifestyles.

PHONE: 800-942-0333
WEBSITE: www.icadv.org

SEXUAL ASSAULT CENTER

Iowa CASA's mission is to unite people and organizations to promote a society free from sexual violence and to meet the diverse needs of survivors.

PHONE: 800-284-7821
WEBSITE: www.iowacasa.org

PHONE: 641-288-0015
WHERE: Floyd County
703 North Main, Charles City

PHONE: 641-832-8456
WHERE: Mitchell County
Courthouse Annex, Osage

PHONE: 319-352-0037
WHERE: Chickasaw County
220 10th St. SW, Suite 200, Waverly

SHELTERS FOR ABUSED WOMEN

WHAT: Services for Abused Women and Their Children
PHONE: 800-383-2988 or 319-382-2989
ADDRESS: PO Box 372, Decorah

WHAT: Crisis Intervention Service
PHONE: 800-479-9071
ADDRESS: PO Box 656, Mason City

5. Substance Abuse

AL-ANON

The Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. Al-Anon believes alcoholism is a family illness and that changed attitudes can aid recovery. Al-Anon has but one purpose: to help families of alcoholics. This is done by practicing the Twelve Steps, by welcoming and giving comfort to families of alcoholics, and by giving understanding and encouragement to the alcoholic.

PHONE: 888-4AL-ANON
WEBSITE: www.al-anon.alateen.org

ALCOHOL/DRUG ABUSE HOTLINE

The hotline is available 24 hours a day and is useful to find a treatment facility in your area. They provide help and referrals for people with concerns of drug or alcohol abuse.

PHONE: 800-ALCOHOL

ALLEN COUNSELING CENTER

Allen Recovery Center offers confidential evaluation services to assess an adolescent's alcohol and/or substance abuse issues. If a problem is identified, certified addiction counselors make recommendations and referrals for educational and/or treatment options.

PHONE: 319-235-3550 or 1-800-303-9996
WHERE: Allen Memorial Hospital
ADDRESS: 120 W Dale St. Room 227 Dack Hall, Waterloo
WHEN: Monday –Friday 8:00am -4:30pm

BETS OFF

Bets Off is a hotline for help and treatment for those addicted to gambling and their families. Call to get help for someone who has a gambling addiction and to find out where treatment programs are available.

PHONE: 800-BETS-OFF (238-7633)
WEBSITE: www.1800betsoff.org

COVENANT HORIZONS FAMILY-CENTERED

Covenant Horizons is a family-centered recovery program for drug, alcohol, and substance abusers and their families. A wide variety of trained professionals work together to facilitate the treatment program and coordinated approach that addresses the physical, emotional, and spiritual toll taken by drug, alcohol and substance abuse.

PHONE: 319-272-2873

HAZELDEN FOUNDATION

For individuals, families, and communities struggling with addiction to alcohol and other drugs, Hazelden (a nonprofit organization) helps people transform their lives by providing the highest quality treatment and continuing care services, education, research, and publishing products available today. Services include treatment and continuing care, professional education and training programs, addiction research, and public advocacy.

PHONE: 800-257-7810
WEBSITE: www.hazelden.org

HOPE HOUSE

Hope House provides services based on AA principles.

PHONE: 641-228-7453
ADDRESS: 805 Wisconsin St., Charles City

PATHWAYS BEHAVIORAL SERVICES

Pathways provides substance abuse treatment programs including inpatient and outpatient, support groups, weekly meetings, substance abuse evaluations, and other treatment programs.

PHONE: 319-235-6571
ADDRESS: 3362 University Ave, Waterloo

PHONE: 319-352-1353
ADDRESS: 111 10th St SW, Waverly

PHONE: 641-394-3172
ADDRESS: 951 N Linn Ave, New Hampton

PRAIRIE RIDGE ADDICTION TREATMENT SERVICES

Prairie Ridge Addiction Treatment Services is a private, non-profit corporation offering substance abuse prevention and treatment services to an eight-county North Central Iowa area, as well as providing residential care to a statewide population. The Prairie Ridge Mission is to reduce the impact of drug and alcohol abuse upon the affected individuals, families and communities of North Iowa. We will fulfill our mission by providing a full continuum of effective and efficient treatment services.

PHONE: 641-424-2391
ADDRESS: 320 N Eisenhower, Mason City
WEBSITE: www.prairieridge.net

6. Counseling and Emotional Support

ALLIANCE FOR MENTALLY ILL

The National Alliance on Mental Illness is a mental health organization dedicated to improving the lives of persons living with serious mental illness and their families. Founded in 1979, NAMI has become the nation's voice on mental illness, a national organization including NAMI organizations in every state and in over 1100 local communities across the country that join together to meet the NAMI mission through advocacy, research, support, and education.

PHONE: 515-254-0417
ADDRESS: 5911 Meredith Dr, Urbandale

ANSWER LINE (HOME & FAMILY)

Families Extension Answer Line provides information and resources for Iowa consumers with home and family questions. Professional consumer and family scientists answer questions about child development, cleaning, consumer management, food preparation, food preservation, food safety, home environment, household equipment, nutrition, textiles, and laundry.

PHONE: 800-262-3804
WHEN: Monday- Friday 9:00am- 12:00pm & 1:00pm- 4:00pm
WEBSITE: www.extension.iastate.edu/answerline/

CARING PREGNANCY CENTER

The CPC is a Christ centered response to the needs of women confronted with crisis pregnancies. In presenting the love of Christ through its ministry, the center offers services to meet women's physical, emotional, and spiritual needs. Some of the services that are provided include pregnancy testing, abstinence education, post-abortion counseling, clothing, diapers, and other baby needs, and information about options and ongoing friendship throughout pregnancy.

PHONE: 641-424-2237
ADDRESS: 830 15th St. SW, Mason City
WHEN: Monday & Tuesday 12:00pm-5:00pm
Thursday & Friday 9:00am-2:00pm
1st Saturday of the month 9:00am-12:00pm

CATHOLIC CHARITIES

Catholic Charities is a Roman Catholic non-profit agency dedicated to providing social services to thirty counties in Iowa. Some of the services include mental health counseling for individuals, families, and couples, adoption services, pregnancy counseling, refugee resettlement, post-abortion counseling, and disaster relief.

PHONE: 319-272-2080
WHAT: Waterloo number to schedule appointments in New Hampton

CEDAR VALLEY MENTAL HEALTH CENTER

The Cedar Valley Mental Health Center provides services to all ages including individual, family, and group counseling as well as psychiatric counseling.

PHONE: 319-352-2064
ADDRESS: 111 10th St. S, Waverly
EMAIL: cvmhc@webiowa.net

CEDAR VALLEY FRIENDS OF THE FAMILY

Cedar Valley Friends of the Family provides free and confidential services for persons affected by domestic violence and sexual assault. Some of the services include a 24-hour crisis line, emergency shelter and transportation, crisis counseling, medical advocacy, legal advocacy, support groups, and transitional housing.

PHONE: 1-800-410-SAFE (7233)
ADDRESS: 220 10th St. SW, Suite 200, Waverly
WEBSITE: www.cvfriendedsofthefamily.org

COVENANT CLINIC

Covenant Clinics are available in most metropolitan areas with clinics in other outlying areas. Services include anesthesiology, cardiology, Convenient Care, family practice, pain management, counseling, gastroenterology, geriatrics, gynecology, endocrinology, internal medicine, nephrology, occupational health, oncology/hematology, orthopedics, otolaryngology, pediatrics, podiatry, psychiatry, surgery, urology and women's health.

PHONE: 319-352-9500
ADDRESS: 217 20th St. NW, Waverly
WHEN: Monday, Wednesday and Friday, 7 am to 5 pm, Tuesday and Thursday, 8:30 am to 5 pm and Saturday 8:30 to Noon

PHONE: 319-234-2671
ADDRESS: 2710 St. Francis Dr. Suite 111, Waterloo
WHEN: Monday - Friday, 1 - 9 pm
Saturday and Sunday, 10 am to 9 pm

PHONE: 319-268-3550
ADDRESS: 516 S. Division St., Cedar Falls
WHEN: Monday- Friday, 8:30 am to 5 pm

PHONE: 319-268-0461
ADDRESS: 602 Clay St., Cedar Falls
WHEN: Clinic Monday- Friday, 8:30 am to 9 pm
Convenient Care Monday - Friday, 5 - 9 pm
Saturday, 9 am - 5 pm Sunday, 1 - 5 pm

FAMILY TREATMENT PROFESSIONALS

Family Treatment Professionals provides a range of mental health services including family and individual therapy, play therapy for children, and marital therapy. Medicaid and private insurance is accepted.

PHONE: 641-330-0901
ADDRESS: 25 E Main St. Kennedy Building Suite 205, New Hampton

IOWA CONCERN HOTLINE

The toll-free number serves urban as well as rural Iowa. By calling Iowa Concern one has access to an attorney for legal education, stress counselors, and information and referral services for a wide variety of topics. Topics include legal services, finances, caring for yourself and others, crisis and disaster services, and overcoming adversity.

PHONE: 800-447-1985
WHEN: 24 hours a day
WEBSITE: www.extension.iastate.edu/iowaconcern/homepage.html

IOWA HEALTHY FAMILY HOTLINE

Iowa Healthy Families Line provides health information and referrals for pregnancy, immunizations, and other family related issues.

PHONE: 800-369-2229

MENTAL HEALTH CENTER OF NORTH IOWA INC.

The Mental Health Center has trained mental health professionals who are available to take calls and to meet with family and significant others who have questions or issues of mental health. The Mental Health Center of North Iowa is available to provide a range of consultation services. The Center has trained mental health professionals who are available to meet or to discuss with individuals or families on their mental health concerns. Mediation and family group decision-making services are being offered by the Mental Health Center of North Iowa.

PHONE: 641-424-2075 or 800-700-4692
ADDRESS: 235 S Eisenhower Ave., Mason City
WHEN: Monday 8:00am-8:00pm
Tuesday-Friday 8:00am- 5:00pm

MERCY MEDICAL CENTER BEHAVIORAL MEDICINE

A variety of programs and services are available to assist individuals and families who have behavioral health concerns. The programs are offered on both an inpatient and outpatient basis and include therapy in one-on-one, family, and group settings as well as evaluations and psychological testing.

PHONE: 641-422-7797
641-422-6070 for information on health services
ADDRESS: 1000 4th St. SW, Mason City

MERCY MEDICAL CENTER NEW HAMPTON

Mercy Medical Center-New Hampton offers a full range of services in an inpatient and outpatient setting as well as 24 hour emergency care, surgical services, obstetrics and family health, therapy and rehabilitation, diagnostic services, home health and hospice. Mercy also offers convenient access to 17 different specialties from a 55 member medical staff.

PHONE: 641-394-4121
ADDRESS: 308 North Maple Ave., New Hampton

MERCY MEDICAL CENTER PSYCHIATRY

Psychiatrists are physicians who specialize in the diagnosis and treatment of emotional and behavioral illness. At Mercy Behavioral Services, psychiatrists lead inpatient treatment teams and consult with other mental health professionals as well as provide outpatient evaluation and treatment.

PHONE: 641-422-7797
ADDRESS: 1000 4th St. SW, Mason City

NORTH IOWA COMMUNITY ACTION

North Iowa Community Action provides counseling on family planning including birth control counseling and exams, pregnancy testing and counseling, and sexually transmitted diseases treatment. Well child visits and information are also provided.

PHONE: 800-657-5856
ADDRESS: 300 15th St. NE, Mason City
WHAT: Main Office

WHAT: Floyd County Outreach
PHONE: 641-228-5713
ADDRESS: 1206 S Main St., Charles City

WHAT: Mitchell County Outreach
PHONE: 641-732-5383
ADDRESS: 915 Pine St., Osage

TEEN HOTLINE

Teen Hotline is a toll free service that provides information and guidance to teens facing difficult issues. Some of the topics include but are not limited to health, eating/weight, relations with parents or friends, violence, AIDS/HIV, alcohol or drug use, sexual relationships, birth control/pregnancy, stress, and sexually transmitted diseases.

PHONE: 800-443-8336
WHEN: 24 hours a day 7 days a week

7. Housing

CHARLES CITY HOUSING AUTHORITY

The Charles City Housing and Redevelopment Authority's (CCHRA) goal is to improve the quality of life for clients by providing affordable housing and building community partnerships with other agencies to provide needed services. The Housing Authority is designed to administer housing assistance programs throughout the city including Section 8 housing.

PHONE: 641-228-6661
ADDRESS: 1000 S Grand, Charles City

LOW RENT HOUSING AGENCY

The Low Rent Housing Agency provides Section 8 housing services to New Hampton residents.

PHONE: 641-394-5260
ADDRESS: 101 N Locust Ave., New Hampton

NORTH IOWA COMMUNITY ACTION

North Iowa Community Action provides emergency financial assistance for rent, rent deposits, and utility deposits and help with overdue utility payments for individuals that qualify through the United Way. Low Income Home Energy Assistance Program provides assistance with heating bills during the winter months, emergency fuel deliveries, and assistance with repairs or replacements of furnaces.

PHONE: 800-657-5856
ADDRESS: 300 15th St. NE, Mason City

WHERE: Floyd County Human Services
PHONE: 641-228-5713
ADDRESS: 1206 S Main St., Charles City

NORTHERN LIGHTS HOMELESS SHELTER

Northern Lights is a homeless shelter for single men located in Mason City.

PHONE: 641-380-0047
ADDRESS: 304 N. Monroe Ave., Mason City

RURAL DEVELOPMENT HOUSING

For elderly and disabled people, Connor Management provides the latest technology in government housing management. They provide electronic transmission, complete accounting and yearly budgeting, scheduled preventative maintenance, tenant certification and re-certification, completion of all paperwork required by USDA, personal visits to project, and close contact with local boards and residents.

PHONE: 641-435-4788
WHO: Kay Connor
ADDRESS: 36 Chestnut St. PO Box 129, Nashua
WHEN: Monday-Friday 9:00am- 5:00pm, Saturday & Sunday by appointment

SALVATION ARMY

The Salvation Army provides emergency shelter, food, transportation and assistance for people in need.

PHONE: 641-424-4031
ADDRESS: 203 1st St SW, Mason City

TRANSIENTS- CHARLES CITY POLICE STATION

Contact the Police Station for information on a night to stay for transients.

PHONE: 641-228-3366
ADDRESS: 105 Milwaukee Mall, Charles City

TURNING POINT RURAL HOUSING PROJECT

Transitional housing is provided to individuals experiencing domestic violence. The program serves Chickasaw County and provides assistance finding permanent housing, employment assistance, child care services, mental health counseling, substance abuse counseling, out patient health care, life skills counseling, and transportation assistance.

PHONE: 800-410-7233
WHERE: Cedar Valley Friends of the Family
ADDRESS: PO Box 807, Waverly

8. Basic Needs

FOOD ASSISTANCE

CHICKASAW COUNTY FOOD PANTRY

The Food Pantry provides food at low cost to individuals who qualify.

PHONE: 641-394-5454
ADDRESS: 417 N. Sherman Road, New Hampton
WHEN: 9-12 Fridays or by appointment

FOOD BOX

The Food Box offers two six month periods in which it can be used- April to September and October to March. The Food Box can be used three times in each period but not more than once per month. Must meet income guidelines to participate.

PHONE: 641-228-7022
ADDRESS: 1130 N Grand Ave., Charles City
WHEN: Monday & Friday 12:00pm-3:00pm, Wednesday 9:00am-12:00pm

FOOD STAMPS

The Food Assistance program is intended to promote the general welfare of low-income families by raising their levels of nutrition to avoid hunger and malnutrition.

PHONE: 888-417-9027
ADDRESS: 910 E Main, New Hampton
1206 S Main, Charles City or by calling

MITCHELL COUNTY FOOD BANK

Provides food to people in need referred by churches and social service agencies.

PHONE: 641-732-6150
ADDRESS: East Plaza Shopping Center
WHEN: 10:00am to 11:30 am on Tuesday and Friday

SHARE IOWA PROGRAM

Share Iowa Program provides quality food packages at a reduced cost for those who join and volunteer their time. By volunteering at least two hours a month you are eligible to purchase food packages provided, food stamps are accepted. Orders need to be pre-purchased. Call or go online for dates of delivery times.

PHONE: 641-228-2468 Ext 100
WHERE: St. John Evangelical Lutheran Church
ADDRESS: 200 S Main St., Charles City
WEBSITE: www.shareiowa.com

THRIFT CLOTHING

GOODWILL STORE

The thrift store offers clothing, furniture, home supplies, and other miscellaneous items.

PHONE: 641-424-8338
ADDRESS: 2410 4th St. SW, Mason City

SALVATION ARMY

The thrift store offers clothing, furniture, home supplies, and other miscellaneous items.

PHONE: 641-424-5574
ADDRESS: 202 2nd St., Mason City

TREASURE CHEST

The Treasure Chest has a variety of items including clothing, shoes, furniture, bedding, toys and games, home accessories, and other miscellaneous items. Sales are available during the month. Call for details.

PHONE: 641-228-5055
ADDRESS: 1200 S Grand Ave., Charles City

PHONE: 641-394-3344
ADDRESS: 111 Milwaukee St., New Hampton

TRINKETS AND TOGS

The thrift store offers clothing, furniture, home supplies, and other miscellaneous items for a low cost.

PHONE: 319-352-8029
ADDRESS: 114 10th St. SW, Waverly
WHEN: 9:00am-5:00pm Monday – Saturday, Thursday 9:00am-8:00pm

TRANSPORTATION
CHARLES CITY TAXI

Transit services are provided in town, around the county, and include trips to Mason City. Call for pickup and schedule.

PHONE: 641-228-6846
ADDRESS: 1000 Court St., Charles City

9. Elderly

ALZHEIMER'S SUPPORT GROUP

This group provides support and information for those affected by Alzheimer's disease.

PHONE: 641-228-5713
ADDRESS: 1206 S Main St., Charles City

ELDERBRIDGE AGENCY ON AGING

Our organization is providing free, one-on-one assistance to people with Medicare and their families via telephone and face-to-face sessions, public education presentations and other programs.

PHONE: 641-424-0678
ADDRESS: 22 N Georgia Ave. Suite 216, Mason City

FLOYD COUNTY HOME HEALTH

Home Health is dedicated to enabling people to be self-supporting and self-sufficient, stabilization of families, preventing inappropriate institutionalization, and protecting vulnerable children and adults. The Home Health Care Aide program provides a full range of supportive services in your home so you can go about your activities of daily living.

PHONE: 641-257-6363
ADDRESS: 1206 S Main St., Charles City
WHEN: 8:30am-4: 30 pm Monday- Friday, evenings and weekends as needed

HOMECARE MEDICAL SUPPLY

Homecare Medical sells a variety of medical supplies.

PHONE: 641-228-7537
ADDRESS: 300 Gilbert St., Charles City

HOSPICE OF NORTH IOWA

Hospice is a program of support and care designed to meet the special physical, social, and spiritual needs of terminally ill patients and their families. The focus of care is helping the patient live as fully and comfortably as possible. Hospice focuses on care that provides relief from distressing symptoms, not cure of the disease. The goal is to make the patient as free of pain and as comfortable as possible so that the patient and family can make the most of the time that remains.

PHONE: 641-228-1303 or 800-886-8001
ADDRESS: 1003 Gilbert St., Charles City

LEGAL HOTLINE FOR OLDER IOWANS

The Legal Hotline provides legal advice and other services to Iowans who are 60 or older. You can get legal information and advice about most non-criminal issues, including: Consumer & Finance (home repairs, debt problems, telephone and utility issues), Housing, Family Law, Grandparent Visitation and other issues, Individual Rights (guardianships, privacy, elder abuse) Wills and Life Planning, Health Care (Medicaid, prescriptions, health care directives, and insurance), Public Benefits (social security, Medicaid, elderly property tax credit, energy assistance) Nursing Home and Long Term Care (resident rights, paying for care). The Hotline's services are free and confidential.

PHONE: 800-992-8161

MEALS ON WHEELS

Noon meals are available Monday through Friday for elderly or homebound individuals. The meals are prepared by Floyd County Memorial Hospital and delivered by local volunteers.

PHONE: 641-228-6830 or 228-7432, extension 124

MITCHELL COUNTY HOME HEALTH CARE/PUBLIC HEALTH

Home Health Care cares for the nursing needs of people recovering from hospitalizations or those who may need assistance in activities of daily living, both short and long term.

PHONE: 641-832-3500 or 800-535-2984

ADDRESS: 102 Plaza Lane, Osage

WHEN: 7:30am-4:00pm Monday- Friday, weekends as needed

SENIOR CITIZEN'S MEAL SITE

The Charles City Senior Center provides a number of resources and activities for senior citizens, including blood pressure clinics, fitness classes, income tax counseling, congregate meals, holiday get-togethers and a number of other programs.

PHONE: 641-228-3114

ADDRESS: 900 Hulin St., Charles City

SOCIAL SECURITY ADMINISTRATION

The Social Security Administration pays retirement, disability and survivor's benefits to workers and their families and administers the Supplemental Security Income program. They also issue Social Security numbers.

PHONE: 800-772-1213 or 641-423-4325

ADDRESS: 625 Village Green Dr., Mason City

10. Financial Assistance

CHICKASAW COUNTY RELIEF

County relief provides financial assistance to those in immediate need with restrictions.

PHONE: 641-394-2792 or 800-980-9049
WHERE: Community Service Building
ADDRESS: 260 E. Prospect St., New Hampton

CONSUMER CREDIT COUNSELING SERVICE OF NORTHEASTERN IOWA, INC

Consumer Credit Counseling provides information and advice on financial situations and concerns.

PHONE: 800-487-0661
ADDRESS: 520 S. Pierce Ave., Mason City

FLOYD COUNTY RELIEF

County relief provides financial assistance to those in immediate need with restrictions.

PHONE: 641-257-6153
ADDRESS: 101 S Main St., Charles City

MITCHELL COUNTY GENERAL ASSISTANCE

General assistance provides financial assistance to those in need with income restrictions.

PHONE: 641-732-5861 ext 128
ADDRESS: 508 State St., Osage

NORTH IOWA COMMUNITY ACTION

Emergency financial assistance is available for individuals who qualify and can be used towards rent, rent deposits, and utility bills.

PHONE: 800-873-1899
ADDRESS: 1206 S Main St., Charles City
915 Pine St., Osage
WHEN: Tuesday & Thursday

SMALL BUSINESS DEVELOPMENT

The Small Business Development provides information and support for small business owners. Services include one-on-one counseling, workshops, online support, and other resources.

PHONE: 641-422-4342
ADDRESS: 500 College Dr., Mason City

UNEMPLOYMENT COMPENSATION

Unemployment insurance replaces part of the income workers lose when they become unemployed through no fault of their own. Anyone who is no longer working, or is working substantially fewer hours, and has worked and earned wages in work covered by unemployment insurance (this determination is made by Iowa Workforce Development) in the last 15 to 18 months may file an application for unemployment insurance benefits.

PHONE: 641-228-5136
ADDRESS: 200 Harwood Dr. Suite 102, Charles City
WHERE: Iowa Workforce Development
WHEN: 8:00am-4: 30 pm Monday-Friday
WEBSITE: www.iowaworkforce.org

11. Education

SCHOOL DISTRICTS

CHARLES CITY

PHONE: 641-257-6500
ADDRESS: 1401 N Grand Ave., Charles City

FREDRICKSBURG

PHONE: 563-237-5364
ADDRESS: 401 E High St., Fredericksburg

NASHUA-PLAINFIELD

PHONE: 641-435-4835
ADDRESS: 612 Greeley St., Nashua

NEW HAMPTON

PHONE: 641-394-2134
ADDRESS: 710 W Main St., New Hampton

NORA SPRINGS-ROCK FALLS

PHONE: 641-749-530
ADDRESS: 509 N Iowa Ave., Nora Springs

OSAGE

PHONE: 641-732-5381
ADDRESS: 820 Sawyer, Osage

RUDD-ROCKFORD-MARBLE ROCK

PHONE: 641-756-3610
ADDRESS: 1460 Highway 147, Rockford

SAINT ANSGAR

PHONE: 641-713-4681
ADDRESS: 206 E 8th, St. Ansgar

HEADSTART

HEAD START

PHONE: 800-873-1899 or 641-228-2893
ADDRESS: 404 N Jackson, Charles City

HEADSTART PROGRAM

PHONE: 641-394-2007
ADDRESS: New Hampton

AREA EDUCATION AGENCIES

EARLY ACCESS (0-36 MONTHS), AEA

PHONE: 641-228-2536 ext 236 or 800-645-3019 ext 236
ADDRESS: 404 N Jackson, Charles City

KEYSTONE AEA NEW HAMPTON FIELD OFFICE

PHONE: 641-394-2162
ADDRESS: 805 N Canty Ave., New Hampton

NORTHERN TRAILS AEA EARLY INTERVENTION

PHONE: 641-732-4856
WHERE: 915 Pine St., Osage

**COLLEGES AND CONTINUING EDUCATION
BUENA VISTA UNIVERSITY**

PHONE: 800-383-2821
ADDRESS: 610 W. 4th St., Storm Lake

HAMILTON COLLEGE

PHONE: 800-423-2530
ADDRESS: 2570 4th St. SW, Mason City

ISU CONTINUING EDUCATION

PHONE: 515-294-6222

ISU EXTENSION CHICKASAW COUNTY

PHONE: 641-394-2174
ADDRESS: 104 E Main, New Hampton

ISU EXTENSION FLOYD COUNTY

PHONE: 641-228-1453
ADDRESS: 112 N Main St., Charles City

ISU EXTENSION MITCHELL COUNTY

PHONE: 641-732-5574
ADDRESS: 315 Main St., Osage

NIACC GED PROGRAM

PHONE: 888-466-4222
ADDRESS: 200 Harwood, Charles City
PHONE: 641-228-4362
ADDRESS: 500 College Dr., Mason City

NORTH IOWA COMMUNITY COLLEGE

PHONE: 641-423-1264 or 888-466-4222
ADDRESS: 500 College Dr., Mason City

WARTBURG COLLEGE

PHONE: 800-772-2085
ADDRESS: 100 Wartburg Ave., Waverly

12. Community Organizations

LIBRARIES

CHARLES CITY PUBLIC LIBRARY

PHONE: 641-257-6319
ADDRESS: 106 Milwaukee Mall, Charles City

NASHUA PUBLIC LIBRARY

PHONE: 641-435-4635
ADDRESS: 220 Brasher St., Nashua

NORA SPRINGS PUBLIC LIBRARY

PHONE: 641-749-5569
ADDRESS: 45 N Hawkeye Ave., Nora Springs

OSAGE PUBLIC LIBRARY

PHONE: 641-732-3323
ADDRESS: 406 E Main St., Osage

PLAINFIELD PUBLIC LIBRARY

PHONE: 319-276-4461
ADDRESS: 723 Main St., Plainfield

ROCKFORD PUBLIC LIBRARY

PHONE: 641-756-3725
ADDRESS: 202 W Main St., Rockford

RUDD PUBLIC LIBRARY

PHONE: 641-395-2385
ADDRESS: 308 Chickasaw St., Rudd

ST. ANSGAR PUBLIC LIBRARY

PHONE: 641-713-221
ADDRESS: 217 W 5th St., St. Ansgar

CLUBS AND ORGANIZATIONS

AMERICAN ASSOC. OF UNIVERSITY WOMEN

PHONE: 641-228-1486
ADDRESS: 1207 Ellis Dr., Charles City

AMERICAN LEGION POST 174

PHONE: 641-228-7631
ADDRESS: PO Box 174, 1108 5th St., Charles City

AMERICAN LEGION

PHONE: 394-2963
ADDRESS: 806 E Spring St., New Hampton

AMVETS POST 2001

PHONE: 641-228-4335
ADDRESS: 1505 N Grand Ave., Charles City

CHARLES CITY ARTS COUNCIL

PHONE: 641-228-6284
ADDRESS: PO Box 3, Charles City

CHARLES CITY AREA CHAMBER OF COMMERCE

PHONE: 641-228-4234
ADDRESS: 401 N. Main St., Charles City

CHARLES CITY AREA DOLLARS FOR SCHOLARS

PHONE: 641-228-5315
ADDRESS: 300 N Main St., Charles City

CHARLES CITY AREA FARMERS MARKET

PHONE: 641-228-2911

CHARLES CITY COMMUNITY REVITALIZATION

PHONE: 641-228-2335
ADDRESS: 401 N Main St., Charles City

CHARLES CITY ELKS LODGE #418

PHONE: 641-228-1257
ADDRESS: 2111 Clark St., Charles City

CHARLES CITY JAYCEES

PHONE: 641-228-3148 or 641-228-6574
ADDRESS: PO Box 342, Charles City

CHARLES CITY LIONS CLUB

PHONE: 641-228-7455
ADDRESS: 1201 1st Ave., Charles City

CHARLES CITY MOOSE LODGE

PHONE: 641-228-2927
ADDRESS: 1116 S Grand Ave., Charles City

CHARLES THEATRE/STONY POINT PLAYERS

PHONE: 641-228-3821
ADDRESS: 409 N. Main St., Charles City

CHICKASAW ATHLETIC BOOSTER CLUB

PHONE: 641-394-3843
ADDRESS: 905 Ash Dr., New Hampton

CHICKASAW COUNTY 4-H

ADDRESS: 104 E. Main St., New Hampton
WEBSITE: www.extension.iastate.edu:80/Pages/chickasaw

CITY IMPROVEMENT ASSOCIATION

PHONE: 641-228-3682
ADDRESS: 101 Riverside Dr., Charles City

FLOYD COUNTY HISTORICAL MUSEUM

PHONE: 641-228-1099
ADDRESS: 500 Gilbert St., Charles City

FLOYD COUNTY IZAAK WALTON LEAGUE

PHONE: 641-228-6378
ADDRESS: 1795 Windfall Ave., PO Box 41, Charles City

FOSTER GRANDPARENTS, FLOYD COUNTY

PHONE: 641-257-6327

FUTURE FARMERS OF AMERICA (FFA)

ADDRESS: 710 W. Main St., New Hampton
WEBSITE: www.aea1.k12.ia.us/nhmpt/HIGH/cluborg/FFA/ffamis.html

KNIGHTS OF COLUMBUS CLUB

PHONE: 641-228-5296
ADDRESS: 502 Clark St., Charles City

MITCHELL COUNTY HOSPITAL AUXILIARY & VOLUNTEER PROGRAM

PHONE: 641-732-6048

NATIONAL 19TH AMENDMENT SOCIETY

PHONE: 641-228-3336
ADDRESS: PO Box 33, Charles City

PAWS FLOYD COUNTY HUMANE SOCIETY

PHONE: 641-257-0766
ADDRESS: 303 Shaw Ave., Charles City

RSVP RETIRED SENIOR VOLUNTEER PROGRAM

PHONE: 800-392-6640 Ext 2242

ST. CHARLES CEMETERY ASSOCIATION

PHONE: 641-228-7011
ADDRESS: 59 Riverside Ave., Charles City

UCC WOMEN'S FELLOWSHIP

PHONE: 641-394-4608
ADDRESS: 203 N. Linn Ave., New Hampton

VETERANS OF FOREIGN WARS (VFW) POST 3914

PHONE: 641-228-4335
ADDRESS: 1505 N. Grand Ave., Charles City

VFW

PHONE: 641-394-3718
ADDRESS: 407 North Walnut, New Hampton

YMCA

PHONE: 641-228-2254
ADDRESS: 800 Hulin St., Charles City

13. Law Enforcement

FLOYD COUNTY

Floyd County Sheriff	641-228-1821
Charles City Police	641-257-4000
Nora Springs Police	641-749-5588
Rockford Police	641-756-2335
Sheriff Reserve	641-228-3366

MITCHELL COUNTY

Mitchell County Sheriff	641-732-4740
Osage Police	641-732-3777
St. Ansgar Police	641-713-4767

CHICKASAW COUNTY

Chickasaw County Sheriff	641-394-3121
New Hampton Police	641-394-3241
Nashua Police	641-435-2068
Ionia Police	641-394-4171

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